



EDM

Scanner Services Installation Guide

Use this guide to learn more about using Fifth Third's **EDM Scanner Services**.

For questions about this guide, please reach out to your Fifth Third relationship team or contact our Commercial Support Center at 866-475-0729, Monday through Friday, 7 a.m. to 10 p.m., ET.

August 2026

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Overview

This guide provides instructions to enable deposit processing through Fifth Third Bank's Direct Electronic Deposit Manager (EDM) solution. Following these steps will enable you to connect your Comerica Business Deposit Capture (BDC) scanner to Fifth Third Bank Electronic Deposit Manager (EDM) to make your deposits.

Beginning **Tuesday, September 8, 2026**, you will need to complete the steps outlined in this document before creating a new deposit in EDM. These updates are required to ensure continued connectivity and successful deposit scanning to Fifth Third Bank.

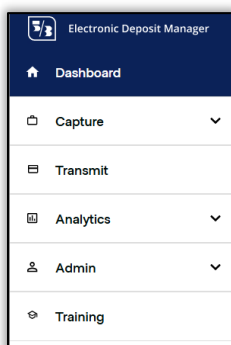
Please note that your organization's security policies may require **local administrator rights** to uninstall and install software. If you do not have local administrator access, please contact your IT department and arrange for assistance with these steps on or after September 8, 2026.

If you already have local administrator rights on your workstation, no additional preparation is required prior to completing the reinstallation process.

Instructions for the scanner service uninstall/reinstall process:

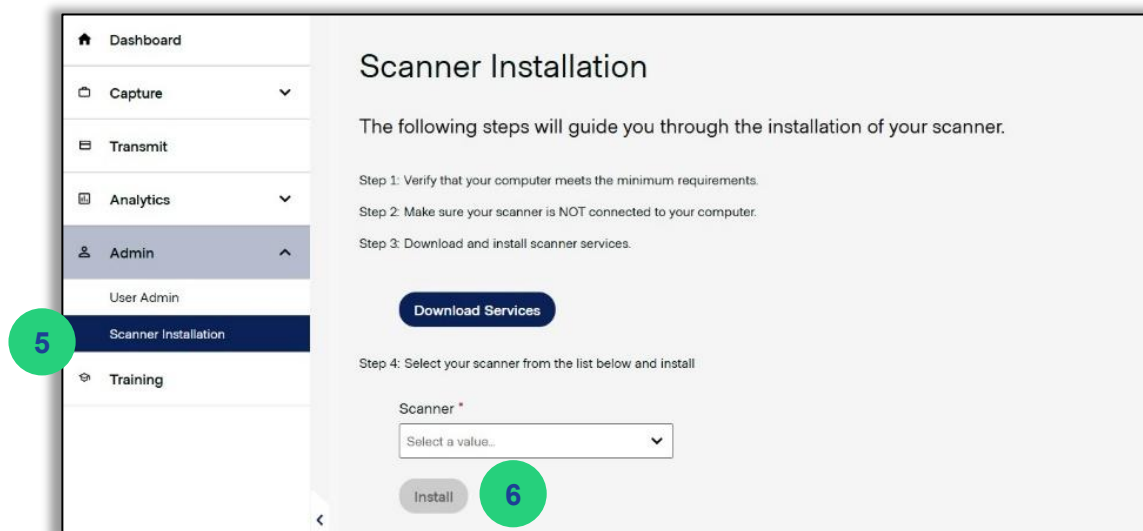
Coordinate with your IT department to complete the following steps **on or after Tuesday, September 8, 2026**:

1. Log in to Fifth Third Direct.
2. Click on the **Treasury Management** tab.
3. Click on **Electronic Deposit Manager**.
4. Click on the **Admin** tab.

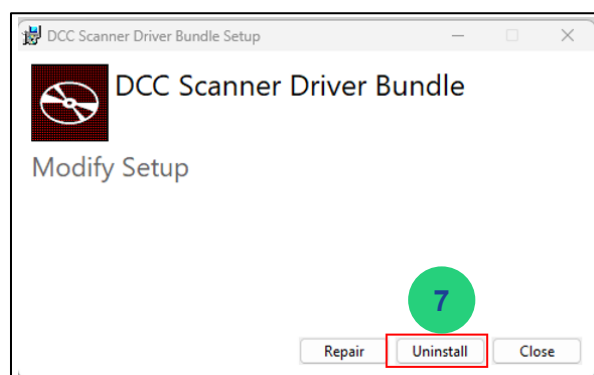


5. Click on **Scanner Installation** and select the appropriate scanner driver bundle from the drop-down list.

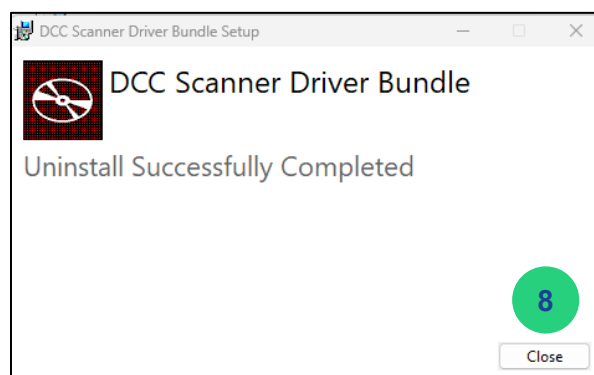
6. Click **Install**.



7. When the **Modify Setup** pop-up box appears, click **Uninstall**.



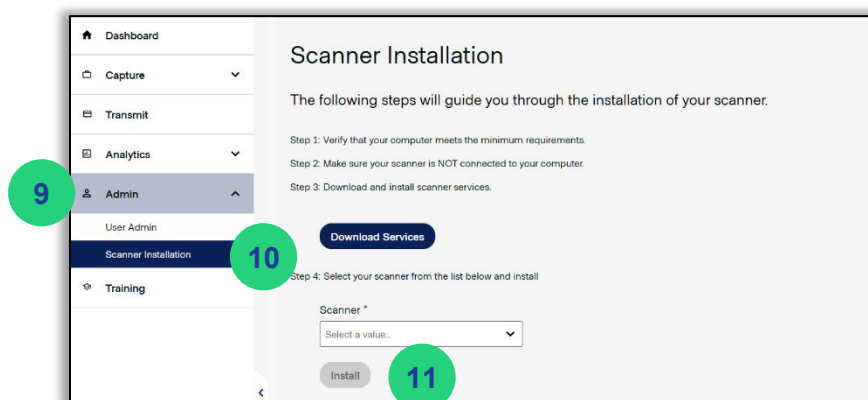
8. A pop-up box will appear when the scanner driver bundle has been uninstalled. Click **Close**.



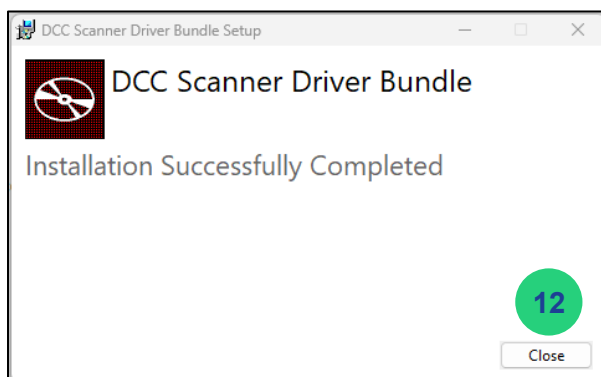
9. Click on the **Admin** tab.

10. Click on **Scanner Installation** and select the appropriate scanner driver bundle from the drop-down list once again.

11. Click **Install**.



12. A pop-up box will appear when the scanner driver bundle has been installed. Click **Close**.



Support

- Call our EDM Support Specialists at 855-717-3549, Monday through Friday, 9 a.m. to 9 p.m., ET.
- Email us at tacsupport@superiorpress.com

Have a question? Contact your relationship team or call our Commercial Support Center at 866-475-0729, Monday through Friday, 7 a.m. to 10 p.m., ET.